

Case Study



A BFSI Enhances Control Over Precious Pledged Items

Client Overview

An NBFC with 17 branches, offering Gold, Vehicle, SHG, and Personal loans, managing 100+ Cr portfolio.

Challenges

- Manual tracking of gold loans
- Slow storage & retrieval of pledged items
- Laborious, inaccurate physical inventory
- Weak internal process control

Solution

- Cloud web app for monitoring & control
- Mobile app for imaging, storing, and returning items
- Barcode labeling for each item
- Mobile-based inventory checks & discrepancy reports

Benefits

- Account-wise pledged item tracking
- Timely over-exposure reporting
- Frequent, accurate inventory verification
- Error-free transaction recording



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